



**Request for Proposal (RFP)
(ONLINE e-TENDER)**

For

Selection of Total Solution & Services Provider (TSSP)

For

Maintenance of Integrated Web-based Excise Revenue

Management (IERMS) on

MeitY Empanelled Cloud After Migration And Implementation And

Maintenance of Track And Trace Module With E-POS Module

Of

U.T. Administration of Dadra And Nagar Haveli And Daman And Diu

RFP No 3/1890/EXC-ADM/2023-24/457 Dated: 04/12/2023

Office of the Commissioner of Excise

Collectorate Campus, Dholar

Moti Daman-396220

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Chapter-1

Definitions

- 1.1 **“Total Solution and Service Provider (TSSP)”** means the party with whom Department shall enter into Service Level Agreement (SLA) including its successors & permitted assigns.
- 1.2 **“Excise Department”** means Excise Department under U.T Administration of Dadra and Nagar Haveli and Daman and Diu.
- 1.3 **“DNHDDDED”** means Dadra and Nagar Haveli and Daman and Diu Excise Department.
- 1.4 **“IERMS”** means Integrated Web-Based Excise Revenue Management System.
- 1.5 **“T&T”** means Track & Trace Application Software

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Important Information

Bid Inviting Authority	The Assistant Commissioner of Excise, Department of Excise, UT Administration of Dadra And Nagar Haveli And Daman & Diu
Bid Processing Fee	Rs. 1000/- in the form of Demand Draft in favor of: The Assistant Commissioner of Excise, payable at daman
Bid Security (Earnest Money Deposit)	Rs. 50,000 /- in the form of Demand Draft/Bank Guarantee from a scheduled bank in favor of: Assistant The Commissioner of Excise, payable at daman. Earnest money deposit for MSME/UDYAM units will be nil. Copy of MSME/UDYAM certificate to be attached
Issue of Bidding Documents	05/12/2023
Bid Due Date	18/12/2023 till 15:00 Hrs
Opening of Technical Bid	19/12/2023 at 12:00 Hrs
Opening of Financial Bid	27/12/2023 at 12:00 Hrs
Place, Date and Time of opening of Online Financial proposals received in response to the RFP	Collectorate, Dholar, Moti Daman-396220
Contact Details	excise-dmn-dd@nic.in
The Contact person	The Assistant Commissioner of Excise
Validity of tender	180 Days
All bids must be submitted online on	https://www.ddtenders.gov.in

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Project Profile

- a. Excise department, UT Administration of Dadra and Nagar Haveli and Daman and Diu intends to select a Total solution & Service Provider (TSSP) for delivering following scope of services:
 - i. Maintenance of existing Integrated Web-Based Excise Revenue Management System (IERMS). (Refer Annexure 1 for Details)
 - ii. Migration of IERMS Application from IBM DB2 license to any Open-Source Database License (Refer Annexure 2 for Details)
 - iii. Application Hosting on MeitY Empanelled Cloud along (Refer Annexure 3 for Details)
 - iv. Design, Development & Implementation of Track & Trace Module (Refer Annexure 4 for Details)
 - v. Design, Development & Implementation of E POS Module (Refer Annexure 5 for Details)
- b. Total Project period would be of 5 years from the date of issuance of Award of Contract to TSSP.

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Introduction

Dadra & Nagar Haveli & Daman and Diu Excise Department (DNHDDDED)

The main functions of the department involve:

- i. Administering the laws & rules related to Manufacturing.
- ii. Possession, sales, Import, export and transport of Liquor.
- iii. To collect revenue from resources.
- iv. To prevent illegal trade and trafficking and to prevent production of illicit liquor and its possession.

Integrated Web-Based Excise Revenue Management System

Excise Department of U.T. Administration of Dadra and Nagar Haveli and Daman and Diu has set up website (www.ddnexcise.gov.in) for Integrated Web-Based Excise Revenue Management System. IERMS is a Turnkey project consisting of a centralized web-based Software Solution to monitor and manage complete supply chain processes of Dadra & Nagar Haveli & Daman and Diu Excise Department (DNHDDDED) for the Electronic creation, control, monitoring & administration of all types of liquor licenses and permits for all Distilleries, Wholesalers, and Retailers including occasional permits.

Technology Stack of Current IERMS Application:

Front End: Dot Net MVC Architecture

Back End: IBM DB2

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Eligibility Criteria

S.N	Criteria	Documents to be enclosed
1	TSSP should be an IT company and should have been a company registered in India, under the Companies Act 1956, and in operation for a period of at least 5 years as on date of submission of bid.	Copy of Registration Certificate/ Certificate of Incorporation MOA/AOA/LLP/Partnership Deed
2	TSSP should have an average annual turnover of Rs. 5 crores or currency equivalent during the last 3 financial years (FY 2020-21, FY 2021-22 and FY 2022-23) from IT /ITES services.	Copy of audited financial Statements for last 3 financial years. Certificate from CA.
3	TSSP organization should have CMMI Level 5 Certificate	Copy of valid Certificate
4	TSSP should have experience of Implementing similar modules related to Excise like Permit Management, Licensee Management, Distillery Management, implementation of Track-N-Trace software module etc	Copy of Project Completion Certificate and Work Order Or Copy of work orders & Self- Certificates duly certified by CA
5	TSSP should have valid GST registration and PAN	Copy of Valid registration certificate.
6	TSSP shall submit a self-declaration for being not under legal action for corrupt or fraudulent practices(blacklisted) by any Ministry/ Department of GOI/ State/UT Government/ Government Organizations	Self-Attested Declaration on company letter head (signed by Authorized Signatory)

Please note that Consortium is not allowed.

EVALUATION OF THE BIDS

The bids shall be evaluated under the Quality cum Cost Based Selection (QCBS) Method with details as follows:

SL#	Evaluation Criteria	Marking System	Max. Marks
1	TSSP Average Annual Turnover during last of three Financial Year i.e. 2020-21, 2021-22 and 2022-23.	5-10 Crore. = 4 Marks 10-20 Crore. = 7 Marks More than 20 Cr. = 10 Marks	10
2	TSSP Quality Compliance Certifications	(i) CMMi Level 5+ISO 9001:2015 = 5 Marks (ii) CMMi Level 5+ISO 9001:2015 + ISO 27001 = 5 Marks	10
3	TSSP experience in development of Software Application in any State Excise Department/ Beverages Corporation in India	Every Project related to domain of Excise excluding Track and Trace at any location for any private organisation Organization- 4 Marks Every Project related to Track and Trace at any location for any private organisation Organization- 5 Marks Every Project related to domain of Excise excluding Track and Trace at any location for any Government Department - 5 Marks Every Project related to Track and Trace at any location for any Government Department - 6 Marks Subject to a maximum of 30 marks	30
4	Employee Strength of TSSP	50-100 Employees- 5 Marks 200-300 employees=7 Marks More than 300 employees= 10 Marks	10
5	Presentation and Demonstration of any Excise Application With Track & Trace solution, the sharing of past experience, the relation of the proposed solution to the problems unique to DNH and DD. Solutions which are specific to the UT will be given more marks	Presentation Followed by POC	40
		TOTAL TECHNICAL MARKS	100

EVALUATION OF THE BIDS UNDER QCBS METHOD

- Each Eligible Bidder would be given Technical Marks (TM) based on above evaluation.
- All Bidders would be ranked T1, T2 & so on, based on the technical marks (TM) scored by them.
- Only those bidders scoring more than **70 marks** would qualify for commercial Bid opening. **70 percent weightage will be given to technical score and 30 percent weightage will be for financial score.** Evaluation will be done using Quality cum Cost based Selection (QCBS) Method.
- Under the QCBS, the Technical Score (TS), will be allotted weightage of 70% (Maximum Marks = 100) and the Financial Score (FS) will be allotted weightage of 30% (Maximum Marks = 100).
- The Financial Score (FS) of the bidder shall be calculated with the lowest Financial Quote shall be given 100 points and all other bidders will be marked proportionately. The Financial Score (FS) of the financial proposals of the other bidders will be computed as per formula below:

$$\text{Financial Score "FS (Bidder A)"} = 100 \times \text{FM} / \text{FQ (Bidder A)},$$

In which FS is the Financial Score; FM is the lowest Financial Quote; FQ is the Financial Quote of the proposal under consideration.

- Final score for all technically qualified bidders will be computed using the following formula:

$$\text{Final Score} = 0.7 \times \text{Technical Score} + 0.3 \times \text{Financial Score}$$

- The Technically Qualified Bidder who has the highest score based on QCBS as specified in above clause shall be declared as the "**Preferred Bidder**".

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PROJECT TIMELINE

SL	ACTIVITY	TIMELINES
1	Migration of IBM DB2 to Any Open Source Database	T + 16 weeks
2	SRS Submission of T&T Application Software with E POS	T + 4 weeks
3	SRS Approval of T&T Application Software with E POS	T1 + 6 weeks = T2
4	Prototype Submission of T&T Application Software with E POS	T2 + 12 weeks =T3
5	Prototype Approval of T&T Application Software with E POS	T3 + 14 weeks = T4
6	Go Live of T&T Application Software with E POS	T4 + 20 weeks =T5
7	Maintenance of Existing IERMS Application	T + 240 weeks
8	Maintenance of T&T Application Software with E POS	After Go Live i.e, 20 weeks from the date of Award of contract till 220 weeks

It is to be noted that **T is the date of Award of Contract** issued by the Department to successful bidder

The “Go-Live” means that the application is ready in all respect (designing, customization, development, testing & implementation) hosted in the designated cloud from MeitY empanelled Cloud Service Providers (CSPs) and is capable of being used by the Department for operations across all locations.

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Annexure 1

Maintenance of Application Software of IERMS

Currently, following modules are running for IERMS Application:

- a. Licensing (All Type)
- b. Permit/Pass Supply Chain Module
- c. Supply Chain Inventory Management Module
- d. Revenue Management Module
- e. Preventive Force Case Registration Processing and Liquor Seizure Module
- f. Distilleries Stock Monitoring Module with Reverse Reconciliation
- g. Legal Management Module
- h. Accounts And Budget Module

Therefore, TSSP would be responsible for maintaining the above modules for a period of 5 years. Maintenance Scope of the TSSP would be responsible for following scope of services which are as under:

1. Managing all the Bugs reported in the Application Software.
2. Ensuring incorporation of changes required during the contract period.
3. Any bugs reported by the users during the period of contract have to be removed promptly.
4. Minor modification due to policy changes including data points maintained as master, escalation matrix and addition/ deletion of fields for the forms. Minor modification would not include change in database structure and addition of any new processes
5. TSSP needs to do one time security audit for the entire IERMS Application
6. Any Changes in already developed Various Modules/Processes should be integrated which will be conveyed by the Excise Department in 5 Years.
7. New Module/Processes should be developed in IERMS which will be given by Excise Department in 5 years.

Annexure 2

Migration of IERMS Application from IBM DB2 to Any open-source Database

- 1) Current Application Database is a Proprietary IBM DB2 Database which needs to be migrated to Open Source Database.
- 2) Open Source Database selected needs to be a stable, cluster ready, High Performance aware and popularly used.
- 3) Application should work on this New Database without any functionality or feature loss.
- 4) All current data exists in the Present Database needs to be migrated to New Database.

Annexure 3

Application Hosting on MeitY Empanelled Cloud

Currently, following Hardware and System Software installed in Daman Data Centre which got expired in 2021.

Sr. No	Category	Descriptions	Qty.
1	Application Server	CISCO UCS B200 M3 Blade Server	2
2	Web Server	CISCO UCS B200 M3 Blade Server	1
3	Database Server	CISCO UCS B200 M3 Blade Server	2
4	Blade Chassis	CISCO UCS5108 Cisco Unified Computing System	1
5	SAN Storage	NetApp: E2700A	1
6	36 U Rack	ComRack: 36 U Rack	1
7	Managed Switch	CISCO Catalyst 3650 48 Port PoE 4x1G Uplink IP Base	2
8	KVM Switch	ATEN CL1000M	1

9	SAN Switch	CISCO: MDS 9148	2
10	RDBMS	IDM DB2 Server Enterprise Edition with Core License	4
11	Server OS	MS Windows Server 2012	5
12	Antivirus	Seqrite Endpoint Security	5

Therefore, Department wants now to migrate the Data Centre to MeitY Empanelled Cloud.

Broad scope of Cloud services are as follows:

The entire stack of Cloud management services shall include the following:

1. Server Monitoring, Administration & Management Services
2. Database Administration & Management Services
3. Storage Administration & Management Services
4. Backup & Restore Services
5. Security Administration Services
6. Failover Operations
7. Production Control and Job Scheduling

Annexure 4

Design, Development & Implementation of Track & Trace Module

1. Track and Trace Scope:

The scope of work of the TSSP firm will include to the following activities: -

- The successful TSSP shall be responsible for an end-to-end Development and commissioning of QR code-based Track & Trace system from scanning to dispatch of stock for under-bond transfer to Warehouses and Retailers.
- Initially the Successful TSSP has to install the software and complete the integration of track and trace software with Existing IERMS Application as per timeline.

Hologram Inventory and Printing Process

- The module should allow the Excise Department to place an order to Label Agency based on estimated demand.
- The Module should allow to dispatch Blank Holograms to Excise Departments against the order placed.
- The Module should allow to generate Unique Hologram Numbers.
- The Module should send the data to Printer for printing the QR Codes.
- The Module should not duplicate the numbers at any stage.
- The Module should allow Manufacturing Units to place an indent based on estimated production.
- The Module should allow to Excise Department to Dispatch Hologram Labels to Manufacturing units against the Indent.

Production Process:

- Client Server Based Application Software for distilleries/ breweries/ wineries to capture the aggregated case & bottles information and send to the IERMS Application.
- Storing all above data first in local server and then push to main server.
- The fixed scanner setup installed at the end of production line (right before the final packing) shall scan the QR/2D barcode of all the bottles kept inside a case/ carton and give an output of decrypted unique excise label number for all the bottles scanned. The supplier module shall pick all decrypted bottles level QR/2D barcodes generating case level QR/2D barcodes. The fixed scanner will be provided by the Manufacturing Units.
- The module access to be provided to supplier personnel for all the supplier side operations
- The module shall integrate with IERMS for the status of a particular brand i.e.- If Brand is active- It show as active, if brand is discontinued in IERMS- it shall show as not available for bottling
- The module shall integrate with IERMS to check the real time status of Brand such as Brand is live, deleted, due for registration renewal, label approval and so on

- The module shall create an additional entry if a new brand is introduced in IERMS
- The Module shall allow supplier personnel to generate the case labels line at the start of the day or at the start of fresh batch, new brand, pack size etc.
- The Module shall allow to bottling line to reprint Case label having QR Code and details in eye readable format such as
 - ◆ Unique Case Series No
 - ◆ Supplier/Manufacturer Name
 - ◆ Brand Name
 - ◆ Pack Size
 - ◆ Batch No.
 - ◆ Date of Manufacturing
- The Module shall auto capturing wastage and Damaged Labels.
- Application Specification:
 - ◆ Technology: Dot Net/ Java
 - ◆ Database: Open Source Database
 - ◆ Compatibility: With Industrial Scanner for reading the Bar/QR Codes
 - ◆ REST/SOAP API Integration

Dispatch Process:

- The application shall allow supplier user to scan the case barcodes one by one, as per the approved Transport Pass quantity.
- Only cases in good condition shall be scanned for dispatch purpose
- The application shall generate an error if a case not belonging to the Indent items (which is not of same/ brand or pack size as per Transport pass) is scanned
- The application shall allow user to save the details of all scanned cases, once the quantity requirement of the invoice is fulfilled.
- Once saved, the application shall tag the cases with the Transport pass/Permit.
- The application shall allow to process one indent in multiple devices at the same time. All the scans done in one device shall update the central data (ex- number of case pending) in all the devices used for scanning on a real time basis
- The application shall map case level 2D/QR code to the Transport Permit while loading the consignment for the respective Wholesalers.
- Once all the cases as per the Transport Pass are scanned, the handheld device shall give notification and the personnel can save and close the Indent in the handheld device. This data will be sent to IERMS Application.
- In case of connectivity Issues, the application shall save the data in handheld device memory and shall automatically push all the saved information on getting connected.
- The system shall also update the indent details with Transport Permit No. and other details such as

- Case No's,
- Batch No's,
- Date of Manufacturing
- Unique Excise Series No's of bottles
- TP/Permit No & Date (auto populated)
- SKU & quantity (auto populated from Indent)
- Wholesaler Name & Address (auto populated from Indent)
- Vehicle No. (enter)
- Owner Name (enter)
- Transporter Name (enter)
- Driver License No (enter)
- Delivery Note No (enter)
- The system shall allow the supplier to check the status if Permit such as indent dispatched, awaiting dispatch
- Breakages in Supplier shall be accounted (using handheld device)
- Application Specification:
 - Technology: Native Android
 - Database: Open Source Local Database
 - Compatibility: With Handheld Scanner for reading the Bar/QR Codes
 - REST/SOAP API Integration

Wholesaler Process

- The Application should allow receiving the Goods through scanning the cases dispatched by Manufacturing Units
- The Application should allow enter the breakage and In Transit loss/shortage.
- Breakage Bottles and Cases should not be re used in entire Track and Trace application.
- In case of connectivity Issues, the application shall save the data in handheld device memory and shall automatically push all the saved information on getting connected.
- The application shall generate an error if a case not belonging to the Permit items (which is not of same/ brand or pack size as per invoice) is scanned
- The application shall send the Stock Dispatch data to IERMS Application display confirmation message: "Information Saved Successfully".
- The Application should have an option to fetch the Wholesaler to Wholesaler Transfer Application.
- The Wholesaler to Wholesaler option would have two option
 - ◆ Dispatch: In the Dispatch process application should allow wholesaler user to scanning the cases and bottles from the available inventory of IERMS.
 - ◆ Receiving: Receiving Process shall remain same as mentioned above.
- Application Specification:

- ◆ Technology: Native Android
- ◆ Database: Open Source Local Database
- ◆ Compatibility: With Handheld Scanner for reading the Bar/QR Codes
- ◆ REST/SOAP API Integration

Retailer Process

- The Application should allow receiving the Goods through scanning the cases dispatched by Wholesalers.
- The Application should allow enter the breakage and In Transit loss/shortage.
- Breakage Bottles and Cases should not be re used in entire Track and Trace application.
- In case of connectivity Issues, the application shall save the data in handheld device memory and shall automatically push all the saved information on getting connected.
- The application shall generate an error if a case not belonging to the Permit items (which is not of same/ brand or pack size as per invoice) is scanned.
- The Application Shall allow to send the data to IERMS Application.
- Application Specification:
 - ◆ Technology: Native Android
 - ◆ Database: Open Source Local Database
 - ◆ Compatibility: With Handheld Scanner for reading the Bar/QR Codes
 - ◆ REST/SOAP API Integration

Citizen Application

- The Application should allow enter bottles no and Scan Bottle Labels.
- Citizen should allow to see below information-
 - ◆ Batch Number
 - ◆ Manufacturing Date
 - ◆ Brand Name
 - ◆ Packing Size
 - ◆ MRP
 - ◆ Retailer Name
 - ◆ Expiry Daye (If Applicable)
- The information would be only available to the consumer if bottles is getting sold out from Retailers.
- Platform: Android & IOS

Department Application

- The Application should allow enter bottles/ Cases No and Scanning as well.

- Application authentication should be done through IERMS Authorized users only
- Department should allow to see below information-
 - ◆ Batch Number
 - ◆ Manufacturing Date
 - ◆ Brand Name
 - ◆ Packing Size
 - ◆ MRP
 - ◆ Retailer Name
 - ◆ Expiry Daye (If Applicable)
 - ◆ Manufacturing Name
 - ◆ Wholesaler Name
 - ◆ Retailer Name
 - ◆ Permit and Transport Pass Number and Date.
 - ◆ Breakage Details.
 - ◆ Platform: Android & IOS
- The information would be only available to the consumer if bottles is getting sold out from Retailers.

Scope of Work of the Excise Department: -

- Brand Name, Pack Size, Batch No, and Manufacturing Date etc shall be entered into the IERMS Application.
- QR Code based holograms provide to Manufacturing Units by Excise Department.
- Developer Account of Google Play and App Store would be provided by Excise Department.

Scope of Work of the Manufacturing Units –

- All the Infrastructure like Networking, Servers, Industrial Scanner Hardware and Software application will be provided by Respective Manufacturing Units.
- Space for Server room and consumables storage.
- Supply of consumables for case code label like labels, ink, ribbon, roll etc.
- The Hardware equipment's like Applicator, Industrial 2D scanner, Local server pc, Barcode Printer, Hand Held Terminals (HHT)/android based scanners and other required hardware etc. The Hardware shall ensure the complete specifications, features and capabilities of these Hardware. The cost of such hardware/equipments will be borne by the Manufacturing Units.
- Scanning and Dispatch shall be done by Manufacturing Units.
- Maintaining of spares, servicing of all installed hardware and complete comprehensive maintenance
- Depute the required engineers, supervisor and operators to maintain and operate the supplied and installed hardware's

- Affixation of Pre-printed Holograms having QR Code in L-shape on each bottle through applicator in production line.
- Transfer the ownership of the setup hardware and software or manufacturing Units.

Scope of Work of the Wholesalers –

- All the Dispatch/Receiving and Handheld Devices will be procured by Respective Wholesalers.
- Scanning and Dispatch shall be done by Wholesalers.

Scope of Work of the Retailers –

- All the Dispatch/Receiving and Handheld Devices will be procured by Respective Retailers.
- Scanning and Dispatch shall be done by Retailers.

Training to Manufacturing Units/ Wholesalers/Retailers/ Department officials-

- The TSSP would be responsible for training and capacity building of Department and Other Stakeholders if required. Operating instructions, best practices and other documentation relevant to the users must also be provided by the TSSP.

Annexure 5

Design, Development & Implementation of E POS Application Module

E- POS Scope

- The module shall allow user to generate the reports as below:
 - Shopwise Sales - Sales data capture and reconciliation
 - Shopwise Inventory – Status on daily sales, opening and closing balance and overall inventory at shops- Integration of module with Barcode Scanner device
 - Shopwise Stock Receipt- Details of stock received at shop, details captured through handheld device, accounting of missing and damaged bottles in transit
- The module shall allow user to select shops for generating shop level reports as below:
 - Item code wise (batch no wise, mfg. date wise, Inward date wise, stock transfer invoice date wise) - Opening balance, current stock, Closing balance
 - Item code wise stock (batch no wise, mfg. date wise, stock transfer Invoice date wise) received during the day from Wholesaler
 - Item code wise Stock age report
- The module shall allow user to Sale the QR Code Labelled bottles through scanning
- The module shall not allow to sell more than configured quantity of respective product groups.
- The Configuration quantity should be fetched from IERMS.
- The Module should send the Stock and Sale Data to IERMS.

Chapter-8

Bidding Process

8.1 Bid Submission

- 8.1.1 TSSP has to submit the bid online
- 8.1.2 All pages of bid shall have initials of the person or persons signing the document.
- 8.1.3 The last date for submission of bid is 18/11/2023 up to 15:00 Hrs.
- 8.1.4 Online bids can be submitted through <https://ddtenders.gov.in>
- 8.1.5 Bids will be valid for 180 days from the date of submission.

8.2 Procedure for Submission of bid

8.2.1 Online

- 8.2.1.1 The bidder has to upload all documents along with financial bid online on <https://ddtenders.gov.in> in the requisite format.

8.2.2 Offline

- 8.2.2.1 The bidder has to submit an earnest money of Rs. 50,000 /- in the form of DD/BG. Earnest money deposit for MSME/UDYAM units will be nil. Copy of MSME/UDYAM certificate to be attached.

8.3 Financial bid

- 8.3.1 Financial bids in the prescribed format must be quoted online.

Chapter-9

General Terms & Conditions

a. Earnest Money Deposit

The bidder shall furnish, an Earnest Money Deposit amounting to Rs. 50,000 /- in the form of DD/BG, safeguarding the U.T Administration's interest in all respects.

b. Rejection of Bid

The Bids which does not fulfil any of the conditions or the notified requirement, directions & guidelines laid down by Excise Department of U.T. Administration of Dadra and Nagar Haveli and Daman and Diu shall be considered to be incomplete and are likely to be rejected without assigning any reason thereof.

c. Alternative proposals by Bidder

The Bidder shall submit Bid, which comply with the documents, including the basic Excise Department of U.T. Administration of Dadra and Nagar Haveli and Daman and Diu requirements as indicated in the bid document. Alternative bid may not be considered.

d. Disqualification

Excise Department of U.T. Administration of Dadra and Nagar Haveli And Daman and Diu in its sole discretion and at any time during the processing of Bids, may disqualify any bidder from the bid process, if the bidder has:

- Firm not meeting eligibility criteria
- Made misleading or false representations in the forms, statements and attachments submitted in proof of the eligibility requirements.

If found to have record of poor performance such as abandoning works, not properly completing the contract, inordinately delaying completion, being involved in litigation or financial failures.

e. Security Deposit (SD)

- Successful bidder will have to execute an agreement on a Non-Judicial Stamp of appropriate value within a period of 30 days of

receipt of order and deposit security deposit which shall be 10% of the contract value, prior to signing of agreement.

- The form of Security Deposit Money shall be as below:
 - Performance Guarantee in favour of Commissioner of Excise, Excise Department, U.T. Administration of Dadra and Nagar Haveli and Daman and Diu in the form of Bank Guarantee
 - Performance guarantee shall be returned after expiry of contract period/extended period provided there is no breach of contract on the part of TSSP.
 - The successful Bidder shall be required to execute Service Level Agreement and Non-Disclosure Agreement.
 - Failure of the Successful Bidder to comply with the requirements shall constitute sufficient grounds for the annulment of the award and forfeiture of the SD.
 - Any of the Financial Terms & Conditions not covered in this bid document shall be governed as per the provision of General Finance & Accounts Rules prescribed by the Government of Dadra and Nagar Haveli and Daman and Diu.

Chapter-10

Financial Bid Format

Sr. No	Description	Quantity	Rate	Year	Total Amount
1	Maintenance of Existing IERMS Application Software (per year) with Migration from existing data base to open-source database (one time cost) and Design, Development, Implementation and Maintenance of Track & Trace Module and E POS Application	1		5	
2	IERMS Application Hosting on MeitY Empanelled Cloud (per month)	1		5	
3	Security Audit of the IERMS Application	1		-	

Payment Terms

- 100% Payment for the Maintenance of the existing IERMS Application will be released on Half Yearly basis
- 100% Payment for the Migration Activity will be on successful completion of migration activity
- 100% Payment for the Implementation of Track & Trace Module with E POS Application will be on Go-Live
- 100% Payment for IERMS Application Hosting will be released on Monthly basis
- 100% Payment for Security Audit will be done on completion of successful security audit with certificate